

### RETURN OF PRODUCTS

#### Background

A high product quality and a minimum number of returns are our uppermost targets. Nevertheless, if an inspection of products should become necessary, we would like to process these as quickly and transparently as possible. To reduce the number of mutual checkbacks and the processing time significantly, we will carry out repairs in the future based on fixed prices only. Of course repairs are free of charge in case of guarantee. The following price list covers all return shipments except for guarantee cases and products that cannot be fixed through repair.

#### Prices for standard repairs

| Products series                                  | Bitparallel / SSI                            | Fieldbus * / Ethernet |
|--|--|-----------------------|
| OCD <sup>1</sup>                                 | \$ 400                                       | \$ 500                |
| Inclinometers <sup>1</sup>                       | \$ 500                                       | \$ 600                |
| AWC (Series 58)                                  | \$ 1.000                                     | \$ 1,000              |
| AWC (Series 65, 75) <sup>2,3</sup>               | \$ 1,250                                     | \$ 1,250              |
| all other types <sup>3</sup>                     | \$ 1,500                                     | -                     |
| Cable pull adapter SG (series K, S) <sup>1</sup> | for economical reasons no repair is provided |                       |
| Incremental (series RVI) <sup>1</sup>            | for economical reasons no repair is provided |                       |

net prices plus postage and packing

\* Fieldbus: Profibus, CANopen, DeviceNet, Interbus, SUCOnet

<sup>1</sup> state: 2005

<sup>2</sup> For devices of the 65th product line that are based on the technology of the series 58, the prices for series 58 will be applied.

<sup>3</sup> Due to discontinued components a repair cannot be carried out in all cases.

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**Function test**

We will have to charge a lump sum of \$ 200 per device for an inspection of all functions and settings of a returned device. In case of repair the function test is covered by the prices listed before.

**Severe damage / Retreat of order**

In case of a significant damage, e.g. by fire or mechanical destruction, we reserve the right to refuse a repair order. In this case we offer to scrap the device free of charge. If a redelivery is still requested, a lumps sum of \$ 100 plus postage and packing will be charged. This lump sum applies also in the case of a cancellation of order with associated return.

**Repair reports**

A lump sum of \$ 50 per device is charged, if a repair report is requested.

**Pricing**

We would like to inform you that the specified prices are calculated according to "ex factory Princeton Junction". Additional costs are related to transport, packing, custom formalities etc. These costs are calculated by our sales partners or us and quoted on an individual basis.

All orders will be carried out on basis of our general terms and conditions. A current version is available as PDF file on our Internet-site [www.posital.com](http://www.posital.com). If you have any further questions, please contact us by phone or mail. Phone: 1-877-USFRABA; Fax: 1-877-FAXFRABA; <mailto:info@posital.com>

